

For Businesses»

- 100% Independent
- Absolutely Transparent
- From Customers for Customers

Certificate for:



Awarded with the eKomi  
Standard Seal of  
Approval!



Rating for: Banjos Direct

4.8 / 5

Calculated from 39 customer reviews

100%

0%

0%

### Customer reviews - From Customers for Customers

All customer reviews are from customers who have completed a transaction with Banjos Direct

Customer review

5 / 5

- I have been very impressed with the way in which they deal with their business. At every step there has been a quick response and great advice. I had a personal call from the shop to sort out some of the details of the order that I made. I had an problem with my order once it had arrived but it has been dealt with perfectly and promptly and I am comforted and reassured in the advice given which I have found to be rare when buying from larger instrument shops.

on 2012-05-07 at 16:36

Customer review

5 / 5

- Very good advice and service to help me choose the right product.

### Banjios Direct

- Banjos Direct welcomes everyone to the new era of the banjo! We are committed to providing the best instruments and the best service on the web. We are proud to be the UK and Europe's leading GoldTone and Nechville banjo stockist, and we also stock a wide range of banjos, resonator guitars, mandolins and other instruments from Barnes and Mullins, Tanglewood, Ashbury, Regal, Pilgrim and other quality makers. Every instrument bought from Banjos Direct comes with our guarantee of quality.

- ADDRESS:

**Banjios Direct**  
**13-15 St. George's Street**  
**NR3 1AB, Norwich**

- RECOMMEND:

0

Recommend

[Simon R Middleton](#),  
[David Blane](#) and 101  
others recommend  
this. · [Admin](#)

- WEBSITE:

[banjosdirect.co.uk](http://banjosdirect.co.uk)

- CONTACT:

**Tel:** 01603 305800  
**Email:**  
[simon@banjosdirect.co.uk](mailto:simon@banjosdirect.co.uk)

- AUTHORISED  
REPRESENTATIVE:

Simon Middleton

- PARTNER ID:

9SCZU71RC57U9KX

on 2012-05-07 at 14:09

Customer review 5 / 5

- **Excellent in every respect. Helpful with swift delivery. Great all round.**

on 2012-05-06 at 15:50

Customer review 5 / 5

- **Great service. Excellent communication throughout. Everything felt like it was taken care of by a professional company and the item when arrived was fantastic, and very well packed for transit.**

on 2012-05-03 at 12:02

Customer review 5 / 5

- **From order to delivery was fast. There was a problem but you arranged for it to be taken back, fixed it quickly, returned it quickly. Phone and email contacts were friendly and helpful.**

**Support gets full marks from me.****I would recommend you.****regards, John F**

on 2012-05-02 at 17:02

Customer review 5 / 5

- **Service was excellent...cannot think of any way it could have been improved and I would heartily recommend Banjos Direct to anyone.**

on 2012-04-30 at 22:35

Customer review 5 / 5

- **I am very satisfied by the ultra-fast and very professional service of this store. So, Simon is very nice. I intend to order another instrument to Banjoes-Direct (when I shall have the necessary money ).**

- STATUS:

valid

- TOTAL REVIEWS:

39


- MEDIATION PROCESSES:

completed: 0

open: 0

- LAST UPDATED:

2012-05-07 at 16:36

-   
Michael Ambros  
eKomi CEO

**eKomi guarantees:**

Reliable service  
Real customer reviews  
Safe and transparent online shopping  
Real time updates of service quality  
39 positive customer reviews!

**What is eKomi?**

eKomi provides an independent and transparent feedback collection and management service. eKomi collects real customer reviews for shops, products and services.

[more »](#)

on 2012-04-29 at 08:29

Customer review

5 / 5

- **I recently bought a Gold Tone Banjola DLX and the service I received was second to none. I'd previously orded a Gold Tone Irish tenor banjo which was delivered promptly, but I changed my mind (it's a pensioner's privilege) and opted for the all-wood banjola. Simon arranged delivery and collection of the tenor at the same time. The new instrument is excellent (as was the tenor) and is exactly what I've been looking for. I spent several enjoyable phone calls chatting to Simon who offered sensible, friendly advice. I couldn't be happier with my dealings with the company and I'm doing the ancient mariner bit, talking of little else but banjolas and Banjos Direct to anyone who will listen.**

on 2012-04-27 at 10:28

Customer review

5 / 5

- **the online chat works very well and the prompt service was good , i would recommend Banjos Direct to others**

on 2012-04-25 at 17:59

Customer review

5 / 5

- **First class service, wouldn't hesitate to use Banjo's Direct again.**

on 2012-04-25 at 11:32

**1 2 > >>**

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